



## Trend Micro™ Control Manager Training

### Course Description:

In this course, you will learn how to use Trend Micro™ Control Manager. This course provides information about the basic architecture, deployment scenarios, installation, configuration and administration options, as well as troubleshooting details that an administrator needs to know for successful implementation and long-term maintenance.

### Target Audience:

This course is designed for IT professionals who are responsible for protecting networks from any kind of networked, endpoint, or cloud security threats.

The individuals who will typically benefit the most include:

- System administrators
- Network engineers
- Support Engineers
- Integration Engineers
- Solution & Security Architects

### Course Prerequisites:

Before you take this course, Trend Micro recommends that you have a working knowledge of their products and services, as well as basic networking concepts and principles.

You should also have a working knowledge of the following products:

- Windows servers and clients
- Firewalls, WAFs, Packet Inspection devices
- General understanding of malware

**Course Topics:**

- Introduction
  - Daily Operations
  - Management Console
  - Key Features
  - Managed Products
- Program Architecture
  - Three-tier Management
  - Components
  - Communications
- Deployment Planning
- Setup and Deployment
  - Installation and Configuration
  - Logs (Install and Process)
  - Registering Products
  - Single-Sign On (MCP / WSI / Cloud Service)
- Administration
  - User Accounts and Roles
  - Event Center
  - ActiveUpdate
  - Configuring System Settings
- Dashboard
  - Tabs and Widgets
  - Dashboard Operations
- Product Monitoring
  - Directory Organizational Schemes
  - Directory Tree and Entities
  - Log Queries and Generating Reports
  - Configuring and Managing Entities
- User/Endpoint Visibility
  - Supported Products and Views
  - Searches, Tags and Filters
- Policy Management
- Connected Threat Defense
  - Suspicious Objects
  - Command & Control
- Logs
- Reports
- Data Loss Prevention and Data Discovery
  - DLP Management for OSCE
  - Configuration Data Discovery Policies
  - Data Discovery Widgets and Reports
  - Architecture / Work Flows
  - DLP Compliance Scan
- Troubleshooting